



## Booking Terms & Conditions

The deposit of \$100 + GST holds your place on the retreat.

The direct deposit for the balance is to be paid on invoice no later than 30 days prior to the start of the retreat.

Visa or Mastercard payments (only available via Humanitix\* or Eventbrite at the time of booking) will incur a 5% online merchant processing fee. \*(If making payment through Humanitix, a percentage of this fee goes to charity educating girls)

Please note that overseas bank transfers and credit card payments may attract additional international transaction fees that are not included in the retreat package price.

## Retreat Cancellation Policy

- No refund is available for cancellations made after May 1<sup>st</sup>, 2024.
- Any cancellations from April 1<sup>st</sup> to May 1<sup>st</sup>, 2024, a 50% refund will be offered.
- For any cancellations prior to April 1<sup>st</sup>, 2024, a full refund will be offered minus \$110 administration fee.

We do not offer credit or refunds for any attendees arriving late or leaving early on the retreat.

If the organisers cancel the retreat for any reason, you will be notified by email and offered a full refund or credit for the next retreat. It is your responsibility to advise your preference within 10 days from notification email.

If you need to cancel your retreat, please email: [janeen@janeenvosper.com](mailto:janeen@janeenvosper.com) and include your contact number to discuss the reason for cancellation.

We intend to approach any issues with understanding, flexibility, and compassion.

It is your responsibility to read and understand our cancellation policy.